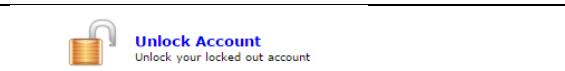
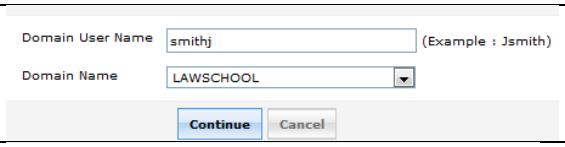
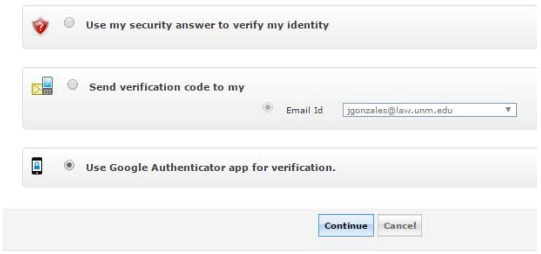
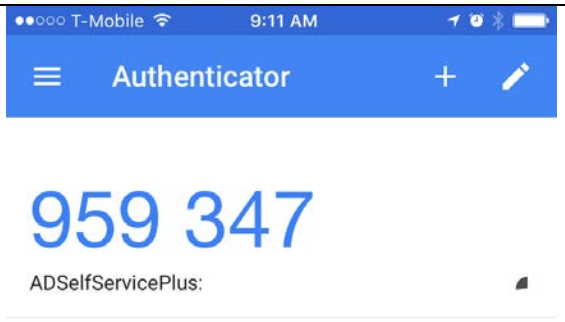
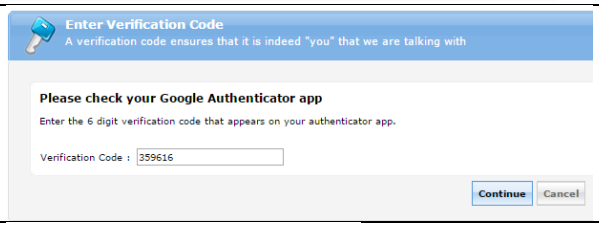
Unlocking Accounts

Log into the SOLSelfService web site.	https://solselfservice.law.unm.edu:8443
Select “Unlock Account”.	
Enter your user name and select “Continue”.	
Note: you have exactly 5 minutes to select your authentication method. For this example I will select “Use Google Authenticator app for verification” and select “Continue”.	
At this time, open your Google Authenticator app and retrieve the Verification Code.	
Enter the code and select “Continue”.	
Enter the catche characters then select “Unlock Account”.	
Congratulations - your account is now unlocked. Please keep in mind that you may need to change your password if your account was originally locked because you have been repeatedly entering the wrong one.	