Log into the SOLSelfService web site.	https://solselfservice.law.unm.edu:8443
Select "Unlock Account".	Unlock Account Unlock your locked out account
Enter your user name and select "Continue".	Domain User Name smithj (Example : Jsmith) Domain Name LAWSCHOOL  Continue Cancel
Note: you have exactly 5 minutes to select your authentication method.	Image: Weight of the security answer to verify my identity
For this example I will select "Use Google Authenticator app for verification" and select "Continue".	Send verification code to my  Semail 1d  Jgontales@lav.unm.edu  V  Use Google Authenticator app for verification.
	Continue
At this time, open your Google Authenticator app and retrieve the Verification Code.	•••••• T-Mobile $\Rightarrow$ 9:11 AM $\rightarrow$ $\Rightarrow$ $\Rightarrow$ $\equiv$ Authenticator $+$ $\checkmark$
	<b>959 347</b> ADSelfServicePlus:
Enter the code and select "Continue".	Enter Verification Code A verification code ensures that it is indeed "you" that we are talking with Please check your Google Authenticator app Enter the 6 digit verification code that appears on your authenticator app. Verification Code : 339616 Continue Cancel
Enter the catche characters then select "Unlock Account".	Type the characters you see in the picture below.
Congratulations - your account is now unlocked. Please keep in mind that you may need to change your password if your account was originally locked because you have been repeatedly entering the wrong one.	